

Warranties

TELESCOPE Warranty

LIMITED WARRANTY

Frames and Powder Coat: If your Telescope powder coat aluminum frame or marine grade polymer frame fails structurally during normal usage within the applicable warranty period (as defined below), we will repair, refinish or replace the frame without charge, parts and labor included. (In the case of discontinued models or finishes, we will replace the item with the closest comparable current model.) Products covered by our frame warranty are identified in our catalog as either 15/5, 15/3, 15/1 or no identification at all. 15/5 indicates a frame warranty period of 15 years in residential use/5 years in contract use. 15/3 indicates a frame warranty period of 15 years in residential use/3 years in contract use. 15/1 indicates a frame warranty period of 15 years in residential use/1 year in contract use. No indication indicates a frame warranty period of 1 year in residential use and that there is no frame warranty in contract use. All warranty periods commence on the date of purchase. Contract use includes any rental, business, commercial, institutional, or other non-residential use.

The powder coat finish on our powder coat aluminum frame furniture is warranted against peeling, cracking or blistering for a period of 3 years from the date of purchase. Failure of the powder coat finish due to abrasion, including abrasion caused by stacking the furniture against other furniture or scraping against other surfaces, is not covered by this warranty. Exposure to salt water or salt air may cause powder coat finishes that have been damaged by abrasion to blister due to oxidization of the metal; such blistering and oxidization are not covered by this warranty.

The following products are not covered by our frame and powder coat warranties: table tops, umbrellas, umbrella bases, wood furniture, cushions, slings, straps, wicker fibers, and folding aluminum furniture.

Non-Glass Table Tops: Non-glass table tops are warranted to be free from manufacturing defects for 3 years from date of purchase, except Werzalit table tops which are warranted for 1 year from date of purchase. Fading or staining of the table surface is not included under warranty. Tables must not be stored upside down.

Umbrellas and Umbrella Bases: Umbrella frames and umbrella bases are warranted to be free of manufacturing defects for either 1 year or 3 years from the date of purchase, as identified in our catalog and price lists by the following indicators: 3/3 indicates 3 years in residential use/3 years in contract use; 1/1 indicates 1 year in residential use/1 year in contract use. Cast iron and steel bases and cast iron weights on pedestal bases, if not properly maintained, will rust if the finish is scratched through to the metal. Rust is not covered under warranty. Umbrella covers/fabric are warranted to be free from manufacturing defects for 1 year from the date of purchase.

Wood Furniture, Cushions, Slings, and Folding Aluminum Furniture: Wood furniture, cushions, slings, and folding aluminum furniture are warranted to be free of manufacturing defects for 1 year from the date of purchase in residential use only. They are not warranted for contract use.

Vinyl Straps: Vinyl straps are warranted against breakage and gross discoloration for a period of 3 years from the date of purchase. In the case of breakage or gross discoloration (our judgment), replacement straps will be provided but labor is not included.

Wicker Fibers: Wicker fibers featured in our Wicker Collections are warranted by the fiber manufacturers for 3 years from the date of purchase. Please refer to pgs. 15 & 16 of this Price Index or contact our Customer Service Department for details on this wicker fiber warranty.

Other Warranty Limitations and Exclusions: The natural weathering of wood finishes, breakage of glass, fading, staining and mildewing of fabrics, slings and strapping, the compression of cushion fillings, and the rusting of umbrella bases or pedestal bases are not covered under our warranties.

Freeze or ice damage is not covered by our warranties. Furniture stored outside or in other cold storage should be drained of any water. If allowed to freeze inside the furniture, water can damage the tubing.

These warranties do not cover the failure of furniture caused by acts of God, accident, neglect, improper shipping or handling, or by unreasonable or abusive use, and these warranties are void if our care and maintenance instructions were not properly followed. Furniture used in a contract (commercial) setting is not warranted unless it is specifically designated for contract or commercial use in our catalog.

All warranties are to the original purchaser from authorized dealers only. Warranties are not transferable. Warranties are for repair, replacement or substitution only, in our sole discretion. Warranty service of any kind does not extend the warranty period.

THESE WARRANTIES ARE IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL TELESCOPE CASUAL FURNITURE, INC. BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES, EVEN IF IT HAD REASON TO KNOW IN ADVANCE THAT SUCH DAMAGES WERE POSSIBLE. THESE WARRANTIES GIVE YOU SPECIFIC LEGAL RIGHTS AND YOU MAY HAVE OTHER RIGHTS THAT VARY FROM JURISDICTION TO JURISDICTION. SOME JURISDICTIONS DO NOT ALLOW THE EXCLUSION OF IMPLIED WARRANTIES OR THE LIMITATION OF DAMAGES, SO THE ABOVE EXCLUSION AND LIMITATIONS MAY NOT APPLY TO YOU. IN THE EVENT THE WARRANTY EXCLUSIONS DO NOT APPLY TO YOU, THEN, WHERE LEGALLY PERMISSIBLE, SUCH WARRANTIES ARE LIMITED IN DURATION TO THE APPLICABLE WARRANTY PERIOD AND NO WARRANTIES APPLY AFTER THAT PERIOD.

How to Obtain Warranty Service: To obtain service, contact our Customer Service Department in writing at Telescope Casual Furniture, Inc., 82 Church Street, Granville, NY 12832 or email to warranty@TelescopeCasual.com, stating the problem, providing pictures and providing proof of purchase. A Return Merchandise Authorization Request Form will be sent to you requesting details and giving instructions for returning items if necessary. If the Request is approved then you will receive a Return Merchandise Authorization Number. No returns will be accepted without prior written authorization from our Customer Service Department. After authorization is received your furniture must be returned to us in proper packaging, freight prepaid. Telescope will cover the cost of shipping repaired or replacement items only to addresses within the contiguous 48 United States.

HANAMINT Warranty

10 YEAR LIMITED WARRANTY

Product purchased prior to Sept. 1, 2008 the limited warranty is (5) years from date of purchase. For new Hanamint branded products sold at retail after Sept. 1, 2008, Hanamint Corporation Inc warrants to the original retail buyer that in the event the furniture frame fails structurally, other than as a result of abuse or improper use, within ten (10) years from date of

purchase, Hanamint will, at its sole option, replace the part, repair the frame, or replace entire item. Replacement will be in the original color and style whenever possible; however, equal value replacement will be offered in the event of product or color unavailability. In the event a defective item replaced by Hanamint, the warranty period for the replacement piece shall run from the date of purchase of the original item. Hanamint warrants the powder coat finish against peeling and blistering (but not against fading and wear, as these may be expected due to the nature of hand-applied finishes) for three (3) years from date of purchase.

Some aspects of the Hanamint finishes are hand-applied and some variation in these finishes must be expected and is normal; normal variations in finishes shall not be considered defects and are not covered under this limited warranty.

Warranty period is one (1) year for cushions, sling fabrics and fire pit accessories (bowls, screen covers, grates and pokers). This limited warranty does not cover damage to fire pits due to excessive heat. This limited warranty applies to residential use only and to only the original retail purchaser of the product and is not transferable. This limited warranty does not apply to products that are sold "as is" or without warranty (whether or not labeled as such), nor to products sold under terms, e.g., "all sales final" or similar language, that do not allow returns or refunds by the retail buyer to the retail seller. Hanamint does not warrant against acts of nature, commercial use, normal wear and tear, chipping, fading, exposure to harsh chemicals or solvents, abuse, freeze damage, glass breakage, or failure to take reasonable care of the furniture. Hanamint shall not be liable for transit damage to the retail buyer's location. If requested by Hanamint, goods must be returned for inspection or a photograph provided to Hanamint Corporation, Inc. or its authorized representative, when requesting parts, replacement, or repair. Hanamint shall not be liable for shipping charges either to or from its warehouse on merchandise returned after 12 months from the date of purchase.

Obtaining Warranty Service:

To obtain warranty service please contact the retailer where the furniture was originally purchased within the relevant warranty period and provide a copy of your dated register receipt as proof of purchase. All warranty issues must be handled through the retailer where the furniture was originally purchased. Original proof of purchase must accompany all warranty claims. This warranty is the exclusive statement of your rights with respect to the defects in the items you have purchased and supersedes any other express warranty or statement, written or oral, made in connection with the purchase and sale of such item. Some states do not allow exclusion or limitation of incidental or consequential damages, so that limitation may not apply to you. This warranty gives you specific legal rights and you may have other rights which vary from state to state.

OW LEE Warranty Retail Warranty

All warranties apply to the original owner only, and begin at the date of purchase. Proof of purchase is required with claims.

Frame

Your OW Lee frame comes with a twenty (20) year structural limited warranty when properly maintained in ordinary home use. OW Lee will, at factory option, repair or replace any OW Lee furniture that has failed structurally during normal use and regular maintenance.

Finish

OW Lee offers a five (5) year limited warranty for frames against blistering, peeling, or fading of the

frame finish under normal use and proper maintenance, excluding Oxford White on iron finishes. OW Lee will, at factory option, refinish or replace your OW Lee furniture if the above occurs within a five year period from the date of purchase. Occasional rust seepage from crevices and hidden unfinished surfaces are inherent in some ornate wrought iron designs and is considered a care and maintenance function, not a finish failure. To retain the limited warranty, regular care and maintenance is required. Extra care and maintenance is required in coastal areas.

Cushions

OW Lee offers a two (2) year limited warranty on the quality of the craftsmanship and construction of the cushion, as well as any fading or discoloration of the fabric, which has been properly maintained as listed in our care and maintenance instructions. OW Lee will, at factory option, repair or replace your OW Lee cushions if determined defective as listed above within a two-year period from the date of purchase. C.O.M. fabrics are not covered under this warranty.

Table Tops

Porcelain Tops: OW Lee offers a five (5) year limited warranty on all Porcelain tops from date of delivery. This warranty covers the workmanship and structural integrity of the top. OW Lee will, at factory option, repair or replace any tabletop found to be defective during this warranty period. Regular maintenance must be exercised as set forth in the care instructions.

Authentic Hammered Copper Tops: OW Lee offers a two (2) year limited warranty on all authentic hammered copper tops from date of delivery. This warranty covers the workmanship and structural integrity of the top. The uniqueness of this of the natural materials rests in that no two pieces are ever alike. OW Lee will, at factory option, repair or replace any tabletop found to be defective during this warranty period. Regular maintenance must be exercised as set forth in the care instructions.

Cast Metal Tops: O.W. Lee offers a five (5) year metal frame limited warranty on its cast/metal hearth and table tops. To retain its warranty, touch-up any scratches or chips. OW Lee will, at factory option, repair or replace any tabletop found to be defective during this warranty period. Regular maintenance must be exercised as set forth in the care instructions. In the event the furniture style, frame finish, fabric or table top has been discontinued, OW Lee will replace the product with a similar item.

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Component Parts

Outdoor Fire Pit Burners: O.W. Lee extends a two (2) year limited warranty on all burner components under normal use and proper maintenance. OW Lee will, at factory option, repair or replace any outdoor fire pit burner found to be defective during this warranty period. Regular maintenance must be exercised as set forth in the owner's manual. For more information go to www.owlee.com. Click here for more information.

Other Component Parts

OW Lee offers a two (2) year limited warranty on purchased component parts such as glides, bolts, wheels, umbrella frames, etc. that fail due to a manufacturers defect. OW Lee will, at factory option, repair or replace the part in the original color or style, or a similar color and style if the part has been discontinued.

Items Not Covered Under Warranty (Residential)

This limited warranty does not apply to any damage caused by shipping, accidents, fading, staining, natural weathering, misuse, alterations or repairs. No other person is authorized to assume liability on behalf of OW Lee, and in no event shall OW Lee be liable for any contributory or subsequent damage related to the merchandise purchased from OW Lee.

Any failure caused by unreasonable use or abuse.

Rust seepage or bleeding from crevices or hidden, non-finished surfaces inherent in some ornate wrought iron designs;

Rusting and/or oxidation of frames resulting from exposed metals that have been scratched, chipped or not maintained as outlined in the care and maintenance instructions;

Natural fading or discoloration of fabrics beyond warranty period;

C.O.M. fabrics (customer's own material);

Normal fading of frame finish;

Accidental damage (including fire, wind or other acts of God).

Permanent stains caused by lotions, oils or other substances.

Hard-water deposits or calcium build-up due to minerals found in regional water supplies.

Table/hearth tops or bases installed and/or used with other manufacturer's table bases, table, or hearth top, or incorrect installation of the base to the table top.

Furniture used for commercial or institutional use. (See Commercial Warranty)

Regular maintenance must be exercised as set forth in the care instructions.

Return of Furniture

PRIOR AUTHORIZATION from the factory or factory representative is required. You must be the original purchaser and be able to provide proof of purchase when you make a claim. To submit a warranty claim, contact the dealer where you purchased your furniture. If you are not sure how to contact the dealer, contact our warranty department at (800) 776-9533, via fax: (909) 947-6614 and/or via email at owleera@gmail.com.

If the complaint is covered by warranty and the furniture returned within 24 months from the date of purchase, OW Lee will arrange for freight pick-up and pay the surface freight from the dealer location to the factory. The consumer is responsible for freight charges to and from the factory if beyond the time frame stated above. Return furniture must be cartoned for freight pick up. Furniture must have been used only for residential use as defined in the original purchase order.

Except as expressly provided herein, OW Lee makes no warranties, whether express or implied including, but not limited to, warranties of merchantability and fitness for a particular purpose. OW

Lee's limited warranty claims may only be processed directly through OW Lee by the dealer who made the sale of the merchandise.

ERWIN & SONS Warranty

Our limited warranties are, from date of customer purchase, as follows:

- All-Weather Wicker

Five years on aluminum frame, three years on resin weave.

- Cast and Extruded Aluminum

Three years on the frame and finish, provided the finish has not been abraded or scratched.

- Lightweights™ Natural Stone Tabletops

Two years. Resealing is not covered by warranty.

- Leisureluxé™ Cushions

At time of delivery only.

- Wonderwood™

Two years.

Our warranties are listed on each furniture hang tag. For specific warranty information, contact us.

DWL Garden Furniture Inc. Warranty

Limited Warranty:

DWL warranties apply to the original purchaser and begin at the date of purchase. Original proof of purchase must accompany all the warranty claims. DWL furniture frames are warranted for five years against structural failure or defects in material and workmanship. The powder coat finish is warranted for a period of three years against blistering or peeling. Cushions and slings are warranted for a period of one year against factory defects. Fire pit and universal tables with propane are warranted for a period of one year from the original date of purchase. These tables are only outdoor use.

This warranty does not cover damage caused by acts of nature (fire, wind, freezing, etc.), any failure caused by unreasonable use or abuse, exposure to chemicals or solvents (ammonia, harsh abrasive cleaners, pool chlorine, suntan oil, blocks and or lotions), or normal wear and tear. Also not warranted is rusting and/or oxidation of furniture resulting from exposed metals that have been scratched, chipped, or not properly maintained. Any furniture placed for a period of time within five miles of a saltwater coastline or hard-water deposits or calcium build-up due to minerals found in regional water supplies are also not warranted. Rust seepage or bleeding from crevices or hidden surfaces may be inherent in some ornate designs. Due to the unique nature of hand-applied finishes, fading and wearing is not included in this warranty. In addition, this warranty does not cover cast iron rusting (fire pit accessories), rocker and swivel mechanisms, and glass or leg levelers. A change in manufacture is beyond the control of DWL.

DWL reserves the right to make a disposition whether to replace, repair, or refinish any covered warranty product. During the third year after purchase of DWL furniture, it is the responsibility of the purchaser to pay all freight costs for the replacement. Replacements will be shipped by local, common carrier or UPS Ground only. When requested, goods must be returned for inspection or photographed and proof of purchase provided to DWL Garden Furniture when requesting parts, replacement, or repair.

DWL Does not warranty for commercial or institutional use. In the event of product discontinuance, equal value replacements will be offered.

Alu-Mont Warranty

General Information

Enjoy years of pleasure with Alu-mont Furniture by following these simple suggestions on the care of your fine outdoor aluminum furniture. Keep vinyl and cushions free of soil and dust, suntan oil and pool water. Hose off furniture frequently and dry. Wash periodically with mild soap and water – do not use strong detergents or abrasives. These will damage the surfaces of these materials and cause them to age faster. Protect your furniture from chemicals such as insect repellents, pool supplies, etc. A waxing of gloss frames with a good car wax will keep frames looking like new (Car wax should not be applied to any textured finishes). Minimum maintenance – quickly washes or wipes clean, impervious to most stains and moisture.

1. **ALUMINUM TUBING & EXTRUSION:** heavy walled, furniture grade. Tubing is 7/8", 1", 1 1/2" diameter or 1 7/8" extrusions depending on style.
2. **FRAME CONSTRUCTION:** heli-arc welded, ground and cleaned for lifelong strength and durability. Reinforced with inserts at all product stress points.
3. **FRAME FINISH:** Our exclusive finish is a polyester powder coat that is oven cured at 400 degrees for tough, long lasting beauty. (No paint is used). Three times thicker than paint, it resists chipping, fading and oxidation.
4. **SEATING MATERIALS:** 7/8" lacing and 2" strapping are extruded virgin polyvinyl chloride vinyl or welded aluminum straps. Vinyl Strap and lace have ultraviolet and mildew inhibitors for weather and fade resistance. Fabrics are jacquard weaves of PVC coated polyester, Polyester, Olefin or Acrylic yams. Cushions are filled with 100% Dacron® polyester fiberfill. Velcro® cushion straps, where used, are fabric covered for long life.
5. **TABLE TOPS:** Choose from three table tops. Glass, acrylic or cast aluminum. All glass tops are tempered, semi-opaque and have beveled edges. Acrylic tops look like glass with 15 times the impact strength of glass. All tabletops require only mild soap and water to clean, water rinse and drying.
6. **TABLE HEIGHTS:** Our standard dining and umbrella table height is 29" . Bar tables are 41" in height and are also available in 37" counter height.

WHAT IS COVERED: If your Alu-mont furniture frame fails structurally within 15 years, during normal usage from the date of purchase, Alu-mont will at factory option repair or replace the frame without charge to you. Parts and labor are included. If frame finish blisters or peels within 5 years from the date of purchase, Alu-mont will, at factory option, repair or replace the frame without charge to you. Vinyl lace or strap that fails, mildews or fades excessively under normal use and normal maintenance will be replaced at no charge to you within 2 years from the date of purchase. All other purchased parts, i.e., fabrics, cushions, slings, hinges, swivel units, etc., are warranted for 1 year from the date of purchase. Warranty paint or strap replacements will be to the nearest available colors at time of repair.

WHAT IS NOT COVERED: This warranty does not apply to furniture structurally altered, used in commercial installations, accidental damage (including fire, wind or other acts of nature) or failure caused by unreasonable or abusive use if the customer fails to provide reasonable or necessary care. Alu-mont shall not be liable for shipping, packaging or handling charges to or from the factory on all merchandise returned after 12 months from the date of purchase.

PRICES: All prices are F.O.B. factory, Irwindale, CA 91706 and are subject to change without notice.

TERMS: Net E.O.M. subject to prior credit approval.

WILL CALLS: Furniture is to be picked up at factory – 5400 Irwindale Avenue., Irwindale, CA 91706.

SHIPPING: Unless specified in writing, all orders are shipped freight collect. Alu-mont will attempt to accommodate customer's shipping requirements. If you have special routing requirements, please forward a copy of your routing instructions to Alu-mont. Approximate shipping time is shown on all acknowledgements.

FREIGHT CLAIMS: Alu-mont Furniture is delivered to the carrier in factory new condition. The carrier accepts responsibility for its safe delivery upon acceptance of shipment. Claims for freight damage must be handled by the consignee and the freight company. On concealed damage, notify the carrier's agent immediately to inspect merchandise. Save cartons and packaging. The agent is required to make a concealed damage report. All claims must be made with the carrier, however, we will render all possible assistance in settling claims.

CLAIMS & RETURNS: Carefully inspect all shipments before accepting shipments from carrier. Written authorization is required on ALL goods returned. Contact your Alu-mont sales representative or the factory. Alu-mont shall not be liable for Shipping, packaging or handling charges to or from the factory on merchandise returned after the first 12 months of use. No credit will be allowed for goods returned without our written consent. Merchandise is to be returned to:
Alu-mont Furniture Company 5400 Irwindale Avenue Irwindale, CA 91706

Patio Renaissance Warranty

15-Year Limited Warranty

Patio Renaissance is proud to provide 15 year warranty on its wrought/cast and tubular aluminum products for residential applications within Continental USA and Canada.

What Is Covered By This Warranty

This warranty covers structural failures of frames such as broken tubes or welds within 15 years from original date of purchase. This warranty covers finishes peeling off or fading within 5 years from the original date of purchase.

What Is Not Covered By This Warranty

This warranty does not cover failure of services of our furniture caused by abuse, mildew, neglect, or lack of providing reasonable care and maintenance, act of nature, and owner's modifications. Failure to provide proof of original purchase, fading and discolorations caused by ammonia and/or harsh abrasive cleaners and suntan oils, blocks, and/or lotions are also within warranty exclusions. Bursting and/or cracking of tubular or cast aluminum due to water, snow, and low temperatures are not included in this warranty. Breakages of glass due to extreme temperatures, freight damages, and natural aging are not covered, either.

5-Year Limited Warranty

Patio Renaissance provides 5 year warranty on its woven products for residential applications within the Continental USA and Canada.

What Is Covered By This Warranty

This warranty covers structural failures of aluminum frames such as broken tubes or welds or legs within 5 years from original date of purchase.

This warranty covers woven materials fading in color or cracking within 3 years from the original date of purchase.

What Is Not Covered By This Warranty

This warranty does not cover failure of services of our furniture caused by abuse, neglect, or lack of providing reasonable care and maintenance, act of nature, and owner's modifications. Failure to provide proof of original purchase, fading and discolorations caused by ammonia and/or harsh abrasive cleaners and suntan oils, blocks, and/or lotions are also within warranty exclusions. Bursting and/or cracking of tubular or cast aluminum due to water, snow, and low temperatures are not included in this warranty. Breakages of glass due to extreme temperatures, freight damages, and natural aging are not covered, either.

1-Year Limited Warranty

Patio Renaissance provides 1 year warranty on its cushions, slings, and replaceable parts such as glides for residential applications within the Continental USA and Canada. Commercial applications of Patio Renaissance's furniture will also receive a warranty of 1 year.

What Is Covered By This Warranty

Any structural failures such as broken frames or welds, broken seam lines on cushions and slings that cause failure of services. Any fading or discoloration on fabrics or parts worn out.

What Is Not Covered By This Warranty

Failures caused by abuse of furniture, act of nature, lack of reasonable care and maintenance, breakages of glass due to extreme temperatures, cutting and/or burning, owner's modifications and freight damages.

How To Obtain Service

All warranty claims must be submitted in writing to Patio Renaissance, 9109 Santa Anita Ave., Rancho Cucamonga, CA 91730, ATTN: Service Department. The original and dated proof of purchase must be presented with all warranty claims. Pictures may be required. An RGA number will be issued for the return of the warranted product upon approval. No returns will be accepted without an RGA.

Returns

Written authorization is required on all goods returned. Contact our Customer Service Department to obtain your RGA (Return Goods Authorization) number. No credit will be issued without an RGA number on returned products. A 20% handling fee will be charged on the costs of products and freight if it is not a warranty claim. Cushions cannot be returned if they were made exactly to order.

Fire Pit Warranty

(All warranty claims apply to original purchaser only. Proof of purchase is required for all claims. This warranty is for residential applications only.)

Base: Your base frame comes with a five (5) year structural warranty when properly maintained. Patio Renaissance will replace or repair any fire pit frame that has failed structurally during normal use and with regular maintenance.

Base Finish: Patio Renaissance offers a two (2) year warranty against fading or peeling of the frame finish under normal wear and tear. To retain the warranty, regular care and maintenance is required.

Cast Tops/Faux Wood/Faux Stone: Patio Renaissance offers a two (2) year warranty on its aluminum fire pit top finishes. To retain its warranty, touch up any scratches or chips. Patio Renaissance will, at factory option, replace or repair any fire pit found to be defective during the warranty period. Regular maintenance is required as set forth in the care instructions.

Natural Stone Tops: Patio Renaissance offers a two (2) year warranty on all natural stone tops. This limited warranty covers workmanship and structural integrity of the top. No two tops will be exactly the same. To retain warranty, store and cover your natural stone top when not in use. Regular care and maintenance is essential to keep your top in good condition. You must regularly seal/clean the stone top to maintain the finish. Dulling of the finish is not covered by this warranty. Patio Renaissance will, at factory option, repair or replace any table top found to be defective during this warranty period.

Component Parts/Fire Pit Burners: Patio Renaissance offers a two (2) year warranty on all burner components under normal use and proper maintenance. Patio Renaissance will at factory option, repair or replace any fire pit burner found to be defective during this warranty period.

Treasure Garden Warranty

Treasure Garden is a wholesale manufacturer and does not sell to the direct public. To purchase a Treasure Garden product, please visit our How to Buy section of our website and find an authorized dealer in your area.

If you have a problem with your Treasure Garden product, please return your item along with your original receipt to the authorized retail dealer where you purchased your item. All returns or defect claims must be handled through an authorized retail dealer only.

Treasure Garden highly recommends that no umbrella, regardless of size or weight, ever be left unattended in the open position. In windy conditions, it is further recommended that umbrellas be closed, removed from their base, and stored, or laid horizontally. This will reduce the risk of damage to your umbrella, furniture, and other belongings or property. To ensure stability of your umbrella, please observe proper placement, and use sufficient weight (base). Wind Damage is NOT covered under any umbrella warranty.

Rust is a natural part of the aging process of all Steel or Iron based materials and is therefore NOT considered a defect. Treasure Garden Cast Iron & Steel plate bases are designed to require minimum

maintenance. Bases should be kept clean. Do not let dirt build up on the bases. Cleaning with mild soap and water, and seasonal touch-up of any scratches, chips or occasional rust seepage from crevices or hidden, un-finishable surfaces inherent in some designs is all that is required. Touch Up paint in matching frame colors are available through your retail dealer. Never leave bases standing in water. To keep your bases looking their best, you may wish to store them when not in use for an extended period of time.

California Outdoor Concepts Warranty

California Outdoor Concepts warrants this product and its components to be free from defects in materials and workmanship for a period of one year from date of original purchase.

If the product fails to operate during this warranty period, due to manufacturing defect, the defective part will be repaired or replaced at California Outdoor Concepts option. Proof of purchase may be required. Please keep your receipt.

This warranty does not cover damage caused by misuse, accident, abuse, improper installation, commercial or other non-residential use of the product, or damage arising out of transportation of the product. All implied warranties, including the implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the express warranty periods specified. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. California Outdoor Concepts maximum liability shall not exceed the purchase price of the product paid by the original consumer. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusions may not apply to you. The warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

Oriflamme Fire Tables Warranty

TABLE TOP

Designing Fire, Inc. offers a (2) year, (1) year COMMERCIAL warranty on table tops valid only with proper maintenance from date of delivery. This limited warranty covers craftsmanship and structural components of the table top. Designing Fire, Inc., at manufacturer's option, will repair or replace any table top found to be defective during this warranty period. Warranty is void if any of the following occurs: 1) Incorrect installation by retailer or customer 2) damage caused by accidents, 3) misuse, 4) alterations made by anyone other than Designing Fire Inc. manufacturers.

Note: This warranty does not apply to the use of another manufacturer's table top, nor does it apply to the incorrect installation of the table top onto the base, by the retail store or customer. This warranty does not apply to any damage caused by shipping, accidents, fading, staining, natural weathering, misuse, alterations or repairs.

COMPONENTS

Designing Fire, Inc. offers a (3) year, (1) year COMMERCIAL, functional warranty only with proper maintenance from date of delivery for all working components of the table such as the burner, propane tank, control valve and regulator. Designing Fire, Inc. will, at manufacturer's option, repair or replace any Designing Fire, Inc. component that has failed functionally during normal use and proper maintenance.

FRAME

Designing Fire, Inc. offers a LIFETIME, (5) year COMMERCIAL, structural warranty only with proper maintenance from date of delivery. Designing Fire Inc. will, at manufacturer's option, repair or replace any Designing Fire, Inc. frame that has failed structurally during normal use and proper

maintenance.

FINISH

Powder Coat: Designing Fire, Inc. offers a (7) year, (1) year COMMERCIAL, warranty against blistering or peeling of the frame finish under normal use and proper maintenance. Designing Fire, Inc., at manufacturer's option, will refinish or replace your powder coated materials if either of the above occurs within a (7) year period from the date of purchase. Occasional rust seepage from crevices and hidden unfinished surfaces inherent in some ornate designs is considered not a finish failure. Extra care and maintenance is required in coastal areas.

NOT COVERED UNDER WARRANTY

- This warranty does not apply to any damage caused by shipping, accidents, fading, staining natural weathering, misuse, alterations or repairs. No other person is authorized to assume liability on behalf of Designing Fire, Inc., and in no event shall Designing Fire, Inc. be liable for contributory or subsequent damage related to merchandise purchased from Designing Fire, Inc.
- Any failure caused by unreasonable use or abuse
- Rust seepage or bleeding from cracks or crevices
- Rust and/or oxidation of frame resulting from exposed metals that have been scratched, chipped or not properly maintained by the guidelines listed in the care instructions
- Normal fading of the Oriflamme Fire Table
- Customer's own material choices
- Accidental damage or element damage such as fire, wind, rain, or sun
- Permanent stains caused by lotions, oils, or other substances
- Discoloring of the fire glass due to unreasonable use
- Furniture used for commercial or institutional use

MAINTENANCE INSTRUCTIONS

- Oriflamme Fire Table should be inspected before initial use, and regularly inspected and cleaned.
- Oriflamme Fire Table should be kept clean and free of dirt build up. Clean with mild soap and water. Wipe spills quickly to avoid surface staining, scrubbing with soft sponge or rag. See complete details for table top maintenance in table top care instructions page.
- Never leave table standing in water.
- Cover or store your table when not in use for extended periods of time.
- Tampering is dangerous and will void all warranties. Any component that is found to be faulty must be replaced with an approved component.
- Examine the burner and venturi tube to make sure that there is no lint or dirt in these areas.

TABLE RETURN GUIDELINES

PRIOR AUTHORIZATION from the manufacturing or manufacturers' representative is required. You must be the original purchaser and be able to provide proof of purchase when you make a claim. To submit a warranty claim, contact our warranty department at (800) 445-4559, via fax, (651) 305-6347 and/or via email at admin@designingfire.com; or you may contact your local dealer.

If the complaint is covered by warranty, Designing Fire, Inc. will arrange for freight pick-up and pay the surface freight to and from manufacturing. The consumer is responsible for freight charges to and from the manufacturing if beyond the timeframe stated above. Return of the Oriflamme Fire Table must be packaged for freight pick up. Oriflamme Fire Tables must have been used only for residential use as defined in the original purchase order.